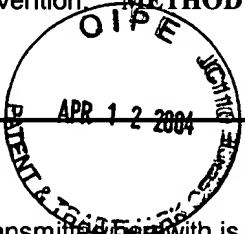
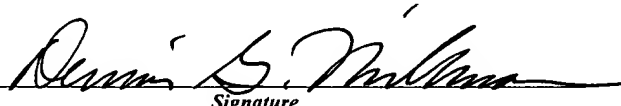

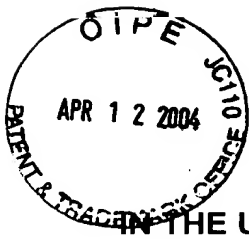


AMENDMENT TRANSMITTAL LETTER (Large Entity)			Docket No. 1520A1		
Applicant(s): ROBERT BROOKES et al.					
Serial No. 09/618,809	Filing Date July 18, 2000	Examiner Eric T. Shaffer	Group Art Unit 3623		
Invention: METHOD AND APPARATUS FOR COORDINATING SERVICES					
			RECEIVED APR 15 2004 GROUP 3623		
<u>TO THE COMMISSIONER FOR PATENTS:</u>					
Transmitted herewith is an amendment in the above-identified application.					
The fee has been calculated and is transmitted as shown below.					
CLAIMS AS AMENDED					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	46 -	46 =	0 x	\$18.00	\$0.00
INDEP. CLAIMS	1 -	5 =	0 x	\$84.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00
<input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. 16-2025 in the amount of \$0.00 <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 16-2025 <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input checked="" type="checkbox"/> Any patent application processing fees under 37 CFR 1.17.					
 Signature			Dated: April 8, 2004		
Dennis G. Millman Registration No. 26,681 Attorney for Applicant PPG INDUSTRIES, INC. One PPG Place Pittsburgh, PA			<div style="border: 1px solid black; padding: 5px;"> I certify that this document and fee is being deposited on April 8, 2004 with the U.S. Postal Service as first class mail under 37C.F.R. 1.8 and is addressed to the for Patents, P.O. Box 1450, Alexandria, VA 22313-1450. </div> <div style="text-align: center;">  Signature of Person Mailing Correspondence Kim Law Typed or Printed Name of Person Mailing Correspondence </div>		
CC:					



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:
Robert Brookes et al.

Serial No. 09/618,809

Filed: July 18, 2000

For: METHOD AND APPARATUS
FOR COORDINATING SERVICES

PATENT APPLICATION

Group Art Unit: 3623

Examiner: Eric T. Shaffer

Atty. Docket No.: 1520A1

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

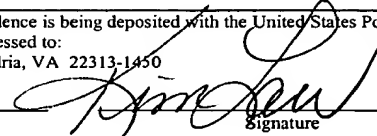
RESPONSE

RECEIVED
APR 15 2004
GROUP 36

This responds to the Office Action dated January 9, 2004.

IMPROPRIETY OF "FINAL" ACTION

The Office Action of January 9, 2004, was designated as being "FINAL." However, the Office Action asserts for the first time a rejection under 35 USC §101 alleging that the claimed invention is non-statutory subject matter. 35 USC §101 had not been cited prior to that Office Action, nor had any issue regarding non-statutory subject matter been raised in any form previous to this Office Action. Making the Office Action final was clearly improper and was presumably inadvertent. Withdrawal of the finality of the Office Action of January 9, 2004, is respectfully requested. It is also requested that a courtesy of a phone call be made to applicants' attorney to confirm that a notice of appeal will not be required.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450	
on <u>April 8, 2004</u> Date	 Signature
<u>Kim Law</u> Typed or Printed Name of Person Signing Certificate	